

Ministry Terms of Service, Legal Disclaimers, and Policies

1. Terms of Use & Spiritual Guidelines

This section governs how visitors interact with your website and use your products.

- **Religious Purpose:** All anointing oils are consecrated solely for spiritual, devotional, and [sacramental purposes](#). They are intended for external prayer use and are not a substitute for professional services.
- **Prohibited Misuse:** Users agree never to ingest the oil, use it internally, or use it for non-sacramental or commercial resale purposes.
- **Age Restrictions:** Minors must have parental or legal guardian consent to order materials or submit personal request forms.
- **Intellectual Property:** All website text, prayers, videos, and media are copyrighted materials owned by the ministry and cannot be copied without permission.
- **Account Termination:** We reserve the right to refuse service, cancel orders, or restrict website access for users violating these terms.

2. Essential Legal & Medical Disclaimers

This section protects your ministry from liability regarding health and physical reactions.

- **Not Medical Advice:** Website content, testimonies, and product descriptions do not constitute medical, psychological, or professional healthcare advice.
- **No Guaranteed Outcomes:** Spiritual anointing is an act of faith. The ministry does not guarantee physical healing, financial breakthroughs, or specific supernatural outcomes.
- **Allergy Notice:** Our oils contain natural ingredients (such as olive oil, essential oils, and aromatic spices like myrrh or cinnamon). Users must test a small drop on the skin first to check for allergic reactions or skin irritation.
- **Limitation of Liability:** The ministry is not legally liable for any adverse physical reactions, damages, or perceived lack of results stemming from product use.

3. Shipping & Donation Policies

Clearly define financial expectations, especially if you distribute the oil for a suggested donation.

- **Suggested Donations:** In accordance with ministry standards, holy elements are often provided freely or via suggested offerings so that financial status does not restrict access.
- **Processing Times:** Orders are typically processed within 3 to 5 business days before being transferred to shipping carriers.
- **Refunds and Returns:** Because these are consecrated spiritual items, we generally do not accept physical returns. Please contact support if a product arrives damaged.
- **International Orders:** International recipients are responsible for any local customs fees, import taxes, or shipping restrictions regarding liquid oils.

4. Privacy & Data Protection Policy

If you collect names, addresses, or prayer requests, a privacy policy is legally mandated.

- **Information Collected:** We collect names, mailing addresses, email addresses, and payment details only when voluntarily provided during an order or signup.
- **Data Security:** Financial transactions are handled securely via encrypted third-party processors (e.g., Stripe or PayPal). We do not store raw credit card details.
- **Prayer Request Confidentiality:** Information submitted through prayer requests is treated with strict internal confidentiality and is never shared or sold to third parties.
- **Cookies and Tracking:** Our site uses basic cookies to optimize user experience, analyze site traffic, and track shopping cart data.

5. Required Contact Information

To make these policies legally binding and user-friendly, place a dedicated "Legal" or "Policies" link in your website footer and include the following:

- **Legal Entity Name:** Rhema Dove Ministry
- **Official Address:** 8220 Mule Deer Dr, Pueblo CO 81004
- **Contact Email:** *scarlet@scarletravin.com*